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TWO YEAR WARRANTY AGREEMENT

Cocoweb warrants the Cocoweb products and accessories contained in the original packaging against defects in materials and workmanship when used normally in accordance with Cocoweb's published guidelines for a period of two (2) years from the date of purchase.

WHAT IS NOT COVERED BY WARRANTY

Cocoweb is not responsible for damage arising from failure to follow instructions relating to the Cocoweb product's use.

This warranty does not apply: (a) to consumable parts, such as batteries, unless failure has occurred due to a defect in materials or workmanship; (b) to cosmetic damage, including but not limited to scratches and dents; (c) to damage caused by use with another product; (d) to damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external cause; (e) to damage caused by operating the Cocoweb Product outside Cocoweb's published guidelines; (f) to damage caused by service or modifications performed by anyone who is not a representative of Cocoweb (g) to a Cocoweb Product that has been modified to alter functionality or capability without the written permission of Cocoweb; (h) to defects caused by normal wear and tear or otherwise due to the normal aging of the Cocoweb Product.

WHAT WILL COCOWEB DO IN THE EVENT THE WARRANTY IS BREACHED?

If during the Warranty Period you submit a valid claim to Cocoweb, Cocoweb will, at its option, (i) repair the Cocoweb Product using new or previously used parts that are equivalent to new in performance and reliability, (ii) replace the Cocoweb Product with a product that is at least functionally equivalent to the Cocoweb Product and is formed from new and/or previously used parts that are equivalent to new in performance and reliability, or (iii) exchange the Cocoweb Product for a refund of your purchase price.

HOW TO OBTAIN WARRANTY SERVICE?

If the Cocoweb Product is not functioning properly, please contact a Cocoweb representative. A Cocoweb representative will help determine whether your Cocoweb Product requires service and, if it does, will inform you how Cocoweb will provide it.

WARRANTY SERVICE

If Cocoweb determines that your Cocoweb Product is eligible for warranty service, you may send your product to the authorized location for servicing. Cocoweb does not pay for shipping costs to our locations. Once service is complete, Cocoweb will return the Cocoweb Product to you.

In the instance, Cocoweb determines that the warranty service can be accomplished without the return of the lamp, such as replacing a power adapter, Cocoweb will ship you out a replacement product or part accompanied by instructions on installation, if applicable, and any requirements for the disposal of the replaced product or part.

Cocoweb reserves the right to change the methods by which Cocoweb may provide warranty service to you, and your Cocoweb Product's eligibility to receive a particular method. Service options, parts availability and response times may vary. You may be responsible for shipping and handling charges.